



LEAD THE CHANGE

TLOMA CONFERENCE & TRADE SHOW

SEPTEMBER
16-19, 2025



Cancellation Policy for Delegates

Please allow up to four weeks for approved refunds to be processed. For Guest Cancellations, please contact TLOMA.

CONFERENCE DELEGATE REFUND REGISTRATIONS:

On or before Friday, August 22, 2025:

Full refund, less \$250 administrative fee

Between Monday, August 25, 2025 and Friday, September 5, 2025:

50% refund

After Friday, September 5, 2025:

No refund will be issued.

GUEST REFUND REGISTRATIONS:

On or before Friday, September 5, 2025:

Full refund

After Friday, September 5, 2025:

50% refund will be issued.

NOTE: Any requests for cancellations and refunds of hotel room reservations must be made directly with White Oaks Conference Resort & Spa.